

# Letter of Authority

Company Name: .....

Address 1: ..... Address 2: .....

Town: ..... County: .....

Postcode: ..... Tel Number: .....

MPAN / MPR(s) .....

To Whom It May Concern:

I have appointed the below named to act on our behalf for the purposes of arranging our gas and/ or electricity and/ or water supply. I understand that I am under no obligation to accept any price quotation they may offer.

Broker Name: Mega3 Energy Services (Carlo Maggi / Richard Ranson) .....

Address 1: 45 Canford View Drive ..... Address 2: Colehill .....

Town: WIMBORNE ..... County: Dorset .....

Postcode: BH21 2UW ..... Tel Number: 01202 986208 / 07810 777518 .....

*As part of the information gathering process this agency may use the services of Online Direct Ltd. Online Direct Ltd are not an energy / water broker but process contracts on behalf of this agency. By signing this agreement you authorise Online Direct to access the information detailed below to support in the processing of your energy contract.*

**This agency undertakes that it shall use the customer data solely for the purposes of delivering the services specified in this document and may share that data with relevant third parties in order to do so.**



Please tick the box to confirm you have read and understood the above.

We hereby give authorisation that the above named can;

- Access industry held data including consumptions, contract end dates, metering information, issue termination notices should the need arise and opt out of future contract renewals on our behalf.
- Contact our current supplier to resolve any issues arising. Therefore they can request all billing information and authorise any adjustments, refunds or billing amendments.
- Raise and deal with complaints on our behalf to a satisfactory resolution. (The supplier will notify the customer if a complaint is raised on the account and confirm when this has been resolved).
- Agree and enter into supply contracts on our behalf

I understand that by signing this LOA I am confirming I have the authority to agree to a credit check being carried out on the above named business. I also agree that where I have confirmed that I am a director, partner or owner of the above named business, I am agreeing to a personal credit check. Please accept this LOA which is effective from the date below and which remains valid for a period of 12 months from this date. Please also note that this LOA supersedes all previous LOAs.

Name: ..... Position: .....

Signed: ..... Date: .....